



Hot School Meals

September 2024

Dear Parents and Carers

Hot School Meals

IS MY CHILD ENTITLED TO A HOT SCHOOL MEAL?

Your child will be entitled to a free hot school meal throughout Early Years and Key Stage 1. KS2 are required to make payment for each meal via Arbor.

If your child is joining KS1 and you wish to take advantage of your child's free school meal you **MUST** place your order before the deadline on Sunday night at 23.59 each week, on Arbor. You will not be charged for booking the meals until your child is in KS2 (Year 3 onwards).

WHAT DO I DO IF MY CHILD HAS MEDICAL/ ALLERGY DIETARY REQUIREMENT?

If your child has special dietary requirements, please come into the school office where we can advise you on this.

Hampshire County Council's Education Catering's standard primary menu is completely nut free.

HOW DO I ORDER?

You will be able to place your hot school meal order any time before the deadline of 23.59 on the Sunday before the week your child will be having a hot meal. You can place order for forthcoming weeks that are available also.

WHAT IF I MISS THE ORDERING DEADLINE?

If you miss the ordering deadline then your child will need to bring in a packed lunch for the whole of the week ahead. We cannot make any exceptions and are unable to provide a lunch for those who do not order or bring a packed lunch to school.

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HOW OFTEN WILL THE HOT SCHOOL MEAL MENU CHANGE?

Each menu rotation usually lasts for between 3 and 4 months. When the menu changes we update the options available to you on Arbor and send out to you an illustrated menu for you to show your child.

WE DON'T HAVE A COMPUTER AT HOME – HOW WILL WE BOOK?

- Arbor can be accessed and used on your phone.
- Libraries offer free computer access to all.
- Call the school office who will be able to schedule in use of a tablet for you at school, in order to book your meals.